

<p>receive services. The Practice had previously arranged drop-ins with <i>Age UK</i> and <i>Carers Support W Sussex</i> but there had been little take up. The team will raise further awareness of Dementia services.</p>	
<p>4. Weight Clinic</p> <p>Joy Cross suggested there was a requirement for some kind of support for people who are trying to lose weight. Would it be possible for people to be weighed at the Practices. Ideally a session which promises regular monitoring and a possible support group. No staff would be allocated but there may be a room available and any support group would need to be run by the <i>PPG</i>. Joy said she would be happy to organise the group and could do so as a Health Champion. Joy was asked to outline the focus of such a group and gauge possible interest and the Partners would discuss the proposal.</p>	JC
<p>5. Hidden Charges</p> <p>Not entirely sure of the focus of this item as Jay Lucan was unable to attend. The item would be carried over to the next meeting. There was a general discussion. Caz Williamson suggested that it could be around the fact that the length of prescriptions had shortened. Pharmacies don't like three monthly prescriptions as there are issues around stockpiling and safety. The availability of Pre-payment Certificates is not very well known and may need to be publicised more widely and vigorously. A link could be put onto the Practice website as a campaign for awareness. Francis Pole raised an issue surrounding the delay in processing medical forms for which a charge would be raised. The completion of these forms requires a lot of process and data gathering, generally involving other agencies. It also takes up time which is not NHS related and therefore cannot always take priority. The team who work on these documents sometimes come in additionally on weekends to manage the workload. If there is a request for patient records, under <i>The Data Protection Act</i> any third-party confidential information contained within those records cannot be disclosed. Therefore, a lengthy process of the removal of sensitive information, called <i>redaction</i>, can further increase the time to produce documents. Varying fees apply to the provision of documents and there is a list in the reception area.</p> <p>Joy Cross explained that she had requested a letter to cover her when travelling abroad with insulin needles and it had been date restricted which seemed a waste of time, especially if she travelled abroad again. The medical teams would be briefed to not include limited dates of travel. Rebecca Martin, Nurse Lead, explained that an <i>Insulin Passport</i>, which would include all relevant personal details, is available for printing off and this would remove the need for a signed letter.</p>	MB
<p>6. Diabetes Service</p> <p>Previous clinical commissioning groups in Sussex have now merged into one group known as the <i>Integrated Commissioning Board – ICB</i>. This brings all services under one umbrella, harmonising existing policies into one new position for the <i>ICB</i>. One of the drivers of this change has been inconsistent levels of funding and over-spending. Vanessa outlined the impact of this new position upon Diabetes services.</p> <p><u>Type 1 Diabetes:</u> Patients have traditionally been managed by the Practice but will now be managed by Specialist Services in hospitals. The wait time is 24 weeks and patients will be managed by the Practice until seen. Patients may choose to stay under Practice management but must officially inform the practice, who will then decline to refer them to Specialist Services.</p> <p><u>Type 2 Diabetes:</u> Commissioning changes have been made due to reduced funding. There will be an annual review only. If patients are unstable the Practice will choose three and six-monthly blood test reviews and then see patients face to face only for the annual health check. Generally, results will be remotely delivered via text and telephone.</p> <p><u>Pre-diabetic:</u> Patients will be seen once a year for an annual blood check. A full health check will take place every three years.</p>	

<p><u>Gestational Diabetes:</u> Patients who have suffered Gestational Diabetes are more likely to become diabetic, and so they are now being invited for regular checks in the same way as pre-diabetic patients.</p> <p>The Practice currently has 1300 Pre-diabetic patients and 1100 Diabetic patients. These changes are officially in place from 1st July 2024 and all patients will be informed by letter.</p>	
<p>7. AOB</p> <p><u>Westvale GP Provision</u></p> <p>A four GP Practice had been promised in the original planning documents but this was no longer going to happen. Reigate Council had approached Surrey Practices but none had shown any interest in providing GP services. Woodlands had not been approached originally as the Practice comes under Sussex. However, they have now been approached and have expressed an interest in procuring two rooms upstairs in the new Community Centre build in order to provide GP consultations, Well-Being Teams and Midwife services, amongst others. This could attract new patients as well as providing services for current patients in Westvale. The build has only just started and there will be a lift in the centre. Woodlands is currently exploring the idea with East Surrey and Sussex Commissioners. The space is in the agreed plans but nothing been signed off as the full cost is yet known. Vanessa Baker will attend an upcoming Westvale Residents Community meeting in order to update residents of future plans.</p> <p><u>Appointments</u></p> <p>Woodlands and Clerklands are not as yet adopting a full electronic Total Triage System. They are waiting to evaluate feedback from other practices.</p> <p><u>Future planning</u></p> <p>Caz Williamson asked if she could have some information regarding the patient demographic of the Practice and how that data informs future planning. Vanessa Baker will provide this data at the next meeting.</p> <p>The meeting had started at the later time of 6.30 pm on this occasion but it was requested that it start later, after 8pm. It was suggested that some attendees could join the meeting via Teams which could be helpful.</p>	<p>VB</p> <p>VB</p>
<p>The meeting closed at 8.20 pm. The next meeting will take place on Thursday 26 September 2024 at Woodlands at a time yet to be confirmed.</p>	